



# ROPECT

## Autumn Event

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## Overview: The roll-out of ReSPECT in the West of England

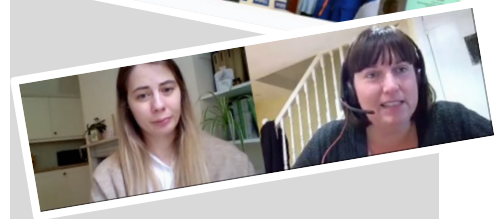
Prior to the implementation of ReSPECT, the West of England had a mixed model of advanced care planning documents, and no standard method of recording patient's wishes for their care at the end of their life. Following several learning and sharing events in 2018/19, ReSPECT was launched in October 2019, across two STP/ICS regions covering a population of 1.6 million people.

The level of collaboration across the region to implement and embed ReSPECT has been fantastic, and feedback has been overwhelmingly positive:

*"I never would have believed that we could be where we are now with ReSPECT after COVID, it's everywhere, and GPs and community staff are fully on board. We couldn't have picked a better time to launch it"*

*"I can't remember the last time I've had to flick through the notes of a deteriorating patient urgently searching for discussions about treatment escalation recommendations. Now I can just find the decisions easily at the front of the clinical records and give the patient the care that the team who knows them best, has agreed."*

*"ReSPECT has really helped with difficult conversations with families and patients during COVID-19 – we are proud to have been associated with such an important project which ultimately has improved the communication of people's wishes at the end of their lives."*



## About the event

The ReSPECT Autumn Event 2020 was designed to celebrate the first year of ReSPECT in the West of England. While the event was held remotely due to the current COVID-19 pandemic, we hoped to provide an opportunity for stakeholders from across the region to celebrate their successes and learn from other organisations and areas.

Speakers included:

- Kay Haughton, West of England Academic Health Science Network
- Dr Seema Srivastava and Team, North Bristol Trust
- Dr Andrew Appleton, BNSSG CCG and Courtside Surgery
- Dr Emma Husbands, Gloucestershire Hospitals NHS Foundation Trust
- Helen Ballinger, Gloucestershire CCG
- Claire Lambie, Gloucestershire CCG
- Dr Hein Le Roux, Churchdown Surgery
- Louise George, West of England Academic Health Science Network
- Anne Pullyblank, West of England Academic Health Science Network

## Attendees

The event was attended by over 60 health care practitioners and clinicians remotely during a particularly busy time in the response to the COVID-19 pandemic. Attendees included representation from Applied Research Collaboration (ARC) West, BNSSG, BSW and Gloucestershire CCGs, NHS England and NHS Improvement, community care providers, and primary and secondary care.

## Speakers

First up was the host of the event Kay Haughton, Director of Service and System Transformation at the West of England AHSN, who welcomed the delegates to the event and provided an overview of the work that went into launching ReSPECT in the West of England. The main focus of the event was stories and updates from across the region, with perspectives from primary and secondary care, as well as a CCG. The primary care perspective was provided by Dr Andrew Appleton and Dr Hein Le Roux, both GPs from BNSSG and Gloucestershire respectively. Dr Appleton discussed the work that went

into integrating ReSPECT into electronic systems, developing processes to share information between organisations, and how ReSPECT supported the first phase of the COVID response.

Dr Le Roux told the delegates about how ReSPECT was implemented at Churchdown Surgery, a 14,000 patient Gloucestershire GP practice, including a patient story and audit data on the number of ReSPECT forms completed by the practice.

Providing a secondary care perspective were Dr Seema Srivastava, Associate Medical Director from North Bristol Trust and her team, and Dr Emma Husbands, Consultant in Palliative Medicine from Gloucestershire Hospitals NHS Foundation Trust. Dr Srivastava and her team gave an overview of the implementation of ReSPECT at North Bristol Trust, including presentation of data on the quality of forms completed in acute care and communication with primary care. Dr Husbands discussed how Gloucestershire implemented ReSPECT using a 'hub and spoke' model, and presented audit data on the quantity and quality of forms completed in acute care in Gloucestershire.

Dr Husbands was joined by Helen Ballinger, Clinical Commissioning Manager from Gloucestershire CCG, who presented data on number of ReSPECT forms recorded in SysmOne (GP clinical record) and for those in an inpatient hospice. Also from Gloucestershire CCG Claire Lambie, Chief Nurse Information Officer, talked about finding the ReSPECT form when it is needed. Claire acknowledged the varied digital capability across the region and gave top tips to ensure that ReSPECT information is available in the right place at the right time.

To listen to our fantastic speakers and hear more about their work we have included below a link to the recording of the event with time stamps for each talk.



## Next steps



An upcoming milestone for ReSPECT is the launch of version 3 of the ReSPECT form, developed based on feedback from patients and healthcare professionals by the Resuscitation Council. Further information about version 3 can be found here <https://www.resus.org.uk/about-us/news-and-events/resuscitation-council-uk-introduces-version-3-respect-form>. Louise George, Project Manager for ReSPECT at the West of England AHSN, provided an overview of the changes between versions 2 and 3 at the event, and confirmed that roll-out of version 3 in the West of England is planned for January 2021.

## Recording

A recording of the event can be found here: <https://vimeo.com/470979251>, and you can find specific talks in the recording as follows:

Time	Agenda Item	Speaker
00:05	Welcome	<b>Kay Haughton</b> , West of England AHSN
03:58	ReSPECT at North Bristol Trust	<b>Dr Seema Srivastava and Team</b> , North Bristol Trust
26:08	Digital ReSPECT in BNSSG	<b>Dr Andrew Appleton</b> , Courtside Surgery
48:43	ReSPECT in Gloucestershire	<b>Dr Emma Husbands</b> , Gloucestershire Hospitals NHS Foundation Trust Helen Ballinger, Gloucestershire CCG
1:09:49	Finding the Form	<b>Claire Lambie</b> , Gloucestershire CCG
1:28:18	ReSPECT at Churchdown Surgery	<b>Dr Hein Le Roux</b> , Churchdown Surgery
1:43:47	ReSPECT Version 3	<b>Louise George</b> , West of England AHSN
1:47:45	Discussion	All
2:05:14	Close	<b>Anne Pullyblank</b> , West of England AHSN